# Maureva

Soaring higher together.

# ABOUT MAUREVA



# **About Maureva**



For more than 25 years, we have been serving this industry with passion. Providing innovative software solutions to the industry, particularly to scheduled carriers. Our objective is to become a one-stop shop for the Airlines to reach industry standard solutions with a deep and positive impact on their performance and decision-making capabilities.

- 25 years of Airline Software Development
- 20 years as a Service Center
- 75+ companies (airlines / airports / handlers)
   boosted with our solutions
- Staff location: Reunion Island, Mauritius, France, Spain, Canada
- 220 Staff +
- IATA Strategic Partner
- PCI-DSS, GDPR compliance
- Maureva Managed Services: ISO 9001:2017 / ISAE3402 / SSAE 18 certified services



Our Solutions portfolio



















# Process Optimization Solutions in:

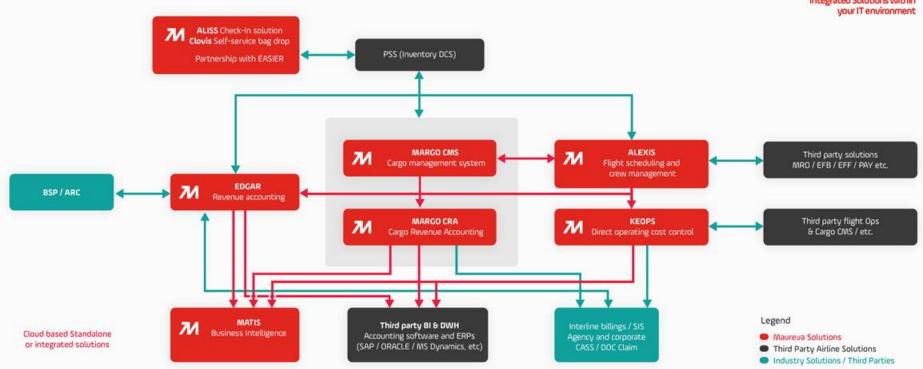
- Airline Flight Operations (Flight Scheduling / Crew Management / OCC) : ALEXIS
- Revenue Accounting (Passenger and Cargo): EDGAR / MARGO CRA
- Cost Management (Budget, Invoice Management, Claims): KEOPS
- Air Cargo Management (Booking, Issuance, Handling & Tracking) : MARGO
- Analytics & Business Intelligence (KPI, Budget & Route profitability) : MATIS
- Check-In (Self + Self bag-drop) : ALISS / CLOVIS

# Value Added Services Capabilities:

- Outsourced Services in :
  - Passenger Revenue Accounting
  - Cargo Revenue Accounting:
  - Cost Control : Tariff Management, Invoice Control, Cost Management

#### Maureva

A diversified portfolio of Integrated Solutions within your IT environment



# **EDGAR**

Passenger Revenue Accounting



# KEY HIGHLIGHTS OF A REVENUE ACCOUNTING SOLUTION

EDGAR is Maureva's most recognized industry solution, used today by more than 55 Client airlines of different sizes, complexity and hosted on different PSS. Delivered as a Software (SaaS or On-premise) or as a Service solution, Revenue Accounting is critical to any Airline, and ensures:

## Ensure Revenue Protection:

- Prevent revenue leakages by auditing agencies: Recover undercollected fare, taxes, fees, charges and commissions on issued, exchanged and refunded documents
- Improve your airlines' cash flow by quickly processing interline billings and performing rejection of overbillings in a timely manner

## Enhance Visibility and Reporting:

- Reconcile all your Sales (from various sales channels) with Flown transactions to calculate effective Revenues for tickets and ancillary services
- Monitor and justify your Unearned Revenues Account (Forward Sales Accounting)
- Report Taxes easily: facilitate reconcilation with airports, authorities, invoices, etc.
- Retrieve exhaustive Financial, Commercial KPI reporting (per route, market, network on a daily basis, GSA overriding commissions, Incentive agreements, etc.)
- Enable ERP integration and automation of GL Posting (EDGAR GL Interface)







# WHAT ARE THE DEPLOYMENTS MODELS AVAILABLE?

## **Software Solutions**

- EDGAR Cloud (Dedicated environment managed within AWS)
  - PCI-DSS / GDPR compliant
- EDGAR In-House (On-premise installation)

## **Service Solution**

- EDGAR MANAGED SERVICES
- Outsourced Revenue Accounting Services
- Complete PRA Services: Sales Processing (ETKT / GDS); Sales Audit / Revenue Recognition; Interline / etc.
- Many Optional Services, such as :
  - Refund Validation Services, Credit Card Reconciliation, Corporate Client Invoicing, etc.
- Operated from Mauritius Island
- Bilingual (French / English)
- Compliance: ISO 9001:2015 ISAE3402 / SSAE18 type 1 PCI DSS GDPR







# **MAUREVA'S USP**

## 1 - EXTENSIVE REVENUE PROTECTION

- Highest levels of Revenue protection with Maureva
- Identification and correction of errors and frauds from issuing agents
- Full Flown reconciliation to identify document's double usages and support prevention of those
- Improved interline billings cash flow cycle and enhanced control on Interline transactions

## 2 - EXHAUSTIVE REPORTING CAPABILITIES

- Integrated EDGAR Revenue Analytics Web Based Reporting module
- Financial & commercial detailed reporting delivered on a timely basis
- Complete tax reporting and financial audit trails made available
- Exhaustive ERP integration experience (SAGE, SAP, Oracle, etc.)
- MATIS Solution available for integrated Business Intelligence and Advanced Reporting Capabilities







# **MAUREVA'S USP**

## 3 - PROVEN SOLUTION & STRONG SUPPORT

- More than 60 active client Airlines trusting EDGAR
- Strong focus on customer support :
  - Client Success Manager and dedicated Service Delivery Manager
- Cloud-based Solution (ensure reliability, scalability, data security)
- Compliance to industry rules and evolving standard (IATA rules, IFRS, NDC & OneOrder)
- Adaptability to Airlines specific requirements
- Exhaustive PSS Integration capabilities (Most PSS supported)

## 4 - NO HIDDEN COST

- EDGAR Solution's pricing includes
- Maintenance and Support on our application and SLA
- Upgrades and new versions provided at no additional cost
- No Hidden cost





HOW

DOES

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**WORK?** 







## **KEY PROCESSES MANAGED IN EDGAR?**

## 1/ SALES, EXCHANGES, REFUNDS

- Manage and monitor sales data capture (ETKTS + EMD / Ticketless / NDC sales)
- Document Valuation and processing (fare proration)
- Tax assignation at coupon level
- Processing of anomalies
- Reconciliation with Agency sales reports
- Audit
- Sales Auditing (Sales, Exchanged, Refunded documents) on Fare / Commission / Taxes
- ADM/ACM management including creation and submission to BSPLink
- BSP Refund Processing
- Corporate Clients / Agency Invoicing
- Credit Cards & Electronic Payment Reconciliation

#### 2/FLOWN

- Flown Coupon Data capture
- Full Flight Sets Reconciliation with integration of DCS messages / Flight Ops data
- Revenue recognition including noshow revenue
- Coupon status update in ETDB (using Amaudeus WS)

#### 3/ INTERLINE

- Interline data capture
- Complete Inward billing control
- Outward billing management
- Complete management of rejections and correspondence
- Submission of billing memos
- Full SIS compliance

### 4/ REPORTING

- EDGAR Revenue Analytics Solution webbased solution
- Exhaustive Commercial, Accounting and Financial Report with full audit trails
  - Full Statistical Data
  - KPI Reporting (RASK, RPK, LF, etc.)
  - Complete Tax Reporting
  - GSA & Overriding comm calculation
- Automatic / scheduled reporting generation
- Integrated Dynamic Reporting Capabilities
- Multiple Integration with Data Warehouse and Business Intelligence Solutions (PowerBI / Tableau)
- Customized Accounting Files (GL) & Other Interfaces (RMS, FFP, etc.)
- MATIS Business Intelligence Solution

# Step 1:

# **SALES PROCESSING AND AUDITING**

## BENEFITS

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Timely processing
Revenue Recovery
Automated Invoicing Processes

#### 2 - EDGAR Processing

#### 1- Data Sources

#### **AIRLINE SALES DATA FILES**

- PSS SALES DATA FILES (Ticketless compliant)
  - GDS Sales
  - BSP HOT
  - ARC CAT

Agencies sales reports (Own, GSA, BSP, ARC) Refund Applications

References in EDGAR (fare rules, Industry and specific taxes, etc.)

File Retrieval & Import **Valuation Process** Reconciliations **Refund Application Processing** Sales Audit (ADM/ACM and disputes) Reporting **EDGAR ARTEMIS: Corporate Clients and Agency** Invoicing **EDGAR CCB: Credit Card Billing Services** EDGAR CCM: Credit Card Reconciliation Services EDGAR F4C: Automated Fare Audit with Amadeus GDS

3 - Outputs

# Submission to industry Solutions (ADM, authorized refunds, etc)

- BSP Link
- MvARC





EDGAR Agent Portal:

Non-BSP agency

(Sales Reports / ADM management)

Optional: Invoices to third parties, via:

- ARTEMIS : Corporate Clients /
   Agencies
- CCB: Acquirers



## BENEFITS

On-time revenue recognition Flag missing passengers Recognize No-Show revenues Identify other airline document uplifted

1- Data Sources

FLOWN DATA FILES (LIFT, ETLR, etc.)

DCS Data PRL, ETL, LDM, MVT, SLS, PFS

Flight Operations SSIM, Flight Ops reports



File / Messages Retrieval / Parsing & Import

Revenue Recognition (Sales information retrieved)

Reconciliations

Reporting

EDGAR ET-U : Automated ETKT status updates 🧲



- **Prime Outward Billings**
- Airlines (Old-IDEC / SIS formats)
- SIS (IS-XML / IS-IDEC)





OPTIONAL: PSS:

EDGAR ET-U: Coupon Status Update



# Step 3: INTERLINE PROCESSING

## **BENEFITS**

Accurate Invoice Control Automated Rejections Improved Cash Flows

1- Data Sources

2 - EDGAR Processing

3 - Outputs

SIS
Interline Invoices

Airlines

PDF / electronic invoices (old-IDEC) / IATA SIS formats

References in EDGAR (Interline Agreements, Prorate Factors, Provisos, IS Calendar, etc.)



Invoices Retrieval & Capture

Reconciliation with EDGAR records

**Invoice Control** 

Rejections & Correspondance

Reporting

**Interline Outward Billings** 

- Prime & Rejection
- SIS (IS-XML / IS-IDEC)
- Manual capture in SIS for correspondence



#### Airlines:

Electronic or Manual Invoices



# Step 4:

# 7/

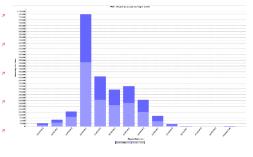
# **GENERATE REPORTING AND ANALYTICS**

#### COMMERCIAL REPORTING

- Statistical Reports with differential Mecanism
- Data WareHouse / BI feeds
- Integrated OLAP Reporting:
  - Complex analytical queries
  - Real-time execution time
  - Drill-through and drill-down features
  - User friendly interface
  - Graphical representions
  - Repository
  - Export capabilities (PDF/XLS)
- Exhaustive set of standard reports:
  - Including Sales, Revenue, Taxes reports

### FINANCIAL REPORTING

- Taxes and transaction reporting
- Forward Sales Account Analysis
  - Global Balances
  - Detailed balances
  - Projection
  - Full coupon details



## ACCOUNTING / GL FILES

- Automated File generation
- Customized to your chart of accounts
- Audit trails available
- Fully customized to your ERP (example of ERP supported<sup>®</sup>









## BENEFITS

Daily Reporting on your Sales and Revenues Detailed Forward Sales Account Analysis for your auditors Commercial and Financial Reporting





# INTEGRATIONS AVAILABLE WITH

#### **PSS - RESERVATION SYSTEMS**

- Amadeus Altea
- Amadeus Navitaire
- SABRE SabreSonic
- SABRE Radixx Res
- IBS iFlyRes
- HITIT CranePAX
- TTI 7enith
- KiuSYS KIU PSS
- VIDECOM VRS
- Intelisys AmeliaRES
- AVTRA PSS
- BRAVO Avantik
- GO7 Worldticket

#### **INDUSTRY SOURCES**

- GDS
- BSP
- ARC
- SIS / ICH
- ETDB (Travelport, Amadeus)
- IATA (Prorate Factors, Provisors, Taxes, IROE, etc.)
- ATPCO (Taxes records)

# DCS – DEPARTURE CONTROL SYSTEMS

- ALL DCS Supporting Email (Altea DCS, Ink DCS, iPort, etc.)
- TypeB Messaging capabilities also supported

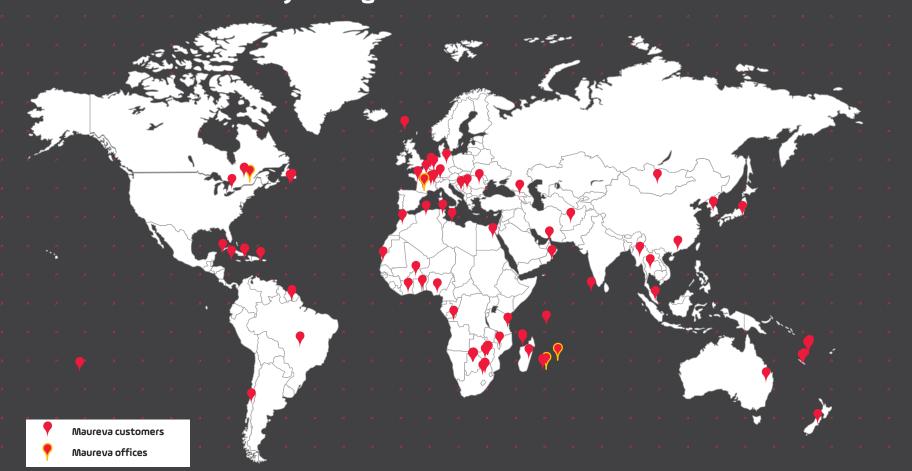
#### **ERP and FINANCIAL SYSTEMS**

- SAP (R/3, HANA, Business One)
- Oracle ERP & Fusion
- Microsoft (Navision / Dynamics 365)
- SAGE
- Talentia
- Legacy Systems

### ACQUIRERS / PSP / PAYMENT NETWORK

- ELAVON
- WORLDPAY
- AMERICAN EXPRESS
- UATP
- DPO
- Local banks

# Proudly serving 75+ Clients all over the world





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